

Defense Logistics Agency

DOD EMALL Newsletter

Effort to Increase Product Images

Contact Us!

The DLA Customer Interaction Center (CIC) is available 24 hours a day, 7 days a week!

For DOD EMALL Customer Service (CIC):
1-877-DLA CALL
(1-877-352-2255)

Email:
DLAcontactcenter@dla.mil

OCONUS Users:
1-269-961-7766
DSN: 661-7766

In the past three months, DOD EMALL has embarked on a mission to ensure all items on DOD EMALL contains valid images. To date, DOD EMALL has added an additional 266,025 images where no image existed. In the next three months, we anticipate adding an

additional 1,000,000 new images to products offered on DOD EMALL. We continue to work with our DOD EMALL Vendors, updating requirements in their supplier welcome packet as well as contract language specifically stating the requirements for images.

DOD EMALL Changes Ahead

DOD EMALL is continuing efforts to improve our users experience. Efforts are currently underway to increase user benefits. The program staff is working to improve the search capabilities, user and vendor registration processes, and enhance user interface to include a more commercial look.

Additional behind the scenes efforts are aimed towards improving the operational efficiency to in-

clude data quality, increasing the number of valid product images, introducing Product Standard Codes, and contract enforcement. While the customer does not immediately see these areas, the collaborative effort is aimed to improve the customer experience by making it easier to find items and navigate the website.

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Webinar Training

To register for a DOD EMALL Webinar Training Session go to:
<https://www.logisticsinformationservice.dla.mil/training/Request/>

Select the following:
 Individual or Group Training >
 DOD EMALL >
 Desired Session
 (Date/Time)

You will receive an email notification containing directions to attend webinar training.

Upcoming Dates/Times:

Mar. 4– 9:00
 Mar. 5– 13:00
 Mar. 18– 9:00
 Mar. 19– 13:00
 Apr. 1– 9:00
 Apr. 2– 13:00
 Apr. 15– 9:00
 Apr. 16– 13:00

Times listed are
 Eastern
 Standard Time

If you are interested in training, please email
dla.tng@dlamail.mil

Self-Training on DOD EMALL

Interested in learning more about the features available to you on DOD EMALL? Did you know that we're more than just a place to purchase items? DOD EMALL offers many self training modules available to learn more about the many options available to

you on DOD EMALL. Learn more about "Buying Green" or the "Supportability Analysis Stock Out Report" (SA/SOR) and many more functions by going to DOD EMALL's home page and selecting "DOD EMALL Training" at the bottom of the webpage.

Policy Statements for DOD EMALL Use

All Federal Agencies are allowed to use DOD EMALL within the boundaries of their agency Government Purchase Card use. Specific policies received from various agencies are located on DOD EMALL. To find your policy statements. Log into DOD EMALL and select "DOD EMALL Policy Statements" at the bottom of your home page.

Policy Statements listed include:

- Air Force
- Army
- DHS
- DLA
- Marine Corp
- Green Procurement Policies
- DeCA
- State & Local Government

